



UNITED RESIDENTIAL SERVICES

Where Innovation Meets Communication

United Telecom NV

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**UNITED
TELECOM**

MONTHLY BUNDLES - NATIONAL (Incl. VAT)

	United 1	United 3	United 6	United 12	United 24
DATA	1 GB	3 GB	6 GB	12 GB	24 GB
VOICE	100 Min	250 Min	Unlimited BE	Unlimited BE	Unlimited BE
SMS	250 SMS	Unlimited BE	Unlimited BE	Unlimited BE	Unlimited BE
PRICE (Incl. VAT)	€ 7,00	€ 10,00	€ 12,00	€ 16,00	€ 30,00

ADD-ON BUNDLES (Incl. VAT)

NATIONAL VOICE ADD-ONS

National Calling	Price (Incl. VAT)
100 Mins	€ 2,00
300 Mins	€ 4,50
500 Mins	€ 7,00

NATIONAL DATA ADD-ONS

Data	Price (Incl. VAT)
5 GB	€ 15,00
15 GB	€ 25,00
25 GB	€ 50,00

EU VOICE ADD-ONS

EU* Calling	Price (Incl. VAT)
100 Mins	€ 9,00
250 Mins	€ 15,00

* Calls to Estonia, Estonia Mobile, Latvia, Latvia Mobile, Lithuania, Lithuania Mobile are not included

INTERNATIONAL ADD-ON

Data	2 GB
Voice	500 Mins
SMS	500 SMS
Price (Incl. VAT)	€ 55,00

*Countries Included: Australia, Brazil, Canada, Chile, China, Egypt, Hong Kong, India, Indonesia, Israel, Japan, Macedonia, Malaysia, Mexico, New Zealand, Russia, Serbia, Singapore, South Africa, Taiwan, Tunisia, Turkey, USA

INTERNATIONAL ROAMING BUNDLES (Incl. VAT)

	Data (Per MB)	Roaming Out Voice (Per Min.)	Roaming In Voice (Per Min.)	Roaming Out SMS (Per SMS)	Roaming Out MMS (Per MMS)
ZONE 1	National (Roam like at home)				
ZONE 2	€ 7,00	€ 2,00	€ 0,79	€ 0,65	€ 1,57
ZONE 3	€ 9,50	€ 3,60	€ 1,57	€ 0,75	€ 1,57
ZONE 4	€ 14,52	€ 6,00	€ 1,69	€ 0,85	€ 1,57
ZONE 5	€ 23,96	€ 11,38	€ 1,82	€ 0,95	€ 1,57

Countries Included in Zones:

Zone 1: Austria, Bulgaria, Croatia, Cyprus South, Czech Republic, Denmark, Estonia, Finland, France, French Guiana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Martinique, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovakia, Slovenia, Spain, Sweden, Switzerland, United Kingdom.

Zone 2: Albania, Aruba, Australia, Belarus, Bosnia and Herzegovina, Canada, Faroe Islands, Greenland, Hawaii, Macedonia, Moldova, Montenegro, Morocco, Serbia, Suriname, Ukraine, United States.

Zone 3: Afghanistan, Algeria, Angola, Anguilla, Antigua and Barbuda, Argentina, Armenia, Azerbaijan, Bahrain, Bangladesh, Barbados, Belize, Benin, Bermuda, Bolivia, Botswana, Brazil, British Virgin Islands, Burkina Faso, Cameroon, Cape Verde, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Congo, Costa Rica, Democratic Republic of Congo, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Equatorial Guinea, Eswatini, Ethiopia, Fiji, French Polynesia, Gabon, Gambia, Georgia, Ghana, Grenada, Guatemala, Guinea, Guinea-Bissau, Guyana, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Kyrgyzstan, Laos, Lebanon, Liberia, Macao, Madagascar, Malaysia, Maldives, Mali, Mauritania, Mauritius, Mexico, Monaco, Mongolia, Montserrat, Myanmar, Namibia, Nepal, Netherlands Antilles, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, State of, Panama, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saint Kitts and Nevis, Saint Lucia, Saint Vincent and the Grenadines, San Marino, Saudi Arabia, Senegal, Sierra Leone, Singapore, South Africa, South Korea, Sri Lanka, St Pierre & Miquelon, Taiwan, Tajikistan, Tanzania, Thailand, Trinidad and Tobago, Tunisia, Turkey, Turks and Caicos Islands, Uganda, United Arab Emirates, Uruguay, Venezuela, Vietnam, Western Samoa, Yemen, Zambia, Zimbabwe.

Zone 4: Andorra, Bahamas, Bhutan, Brunei, Burundi, Cambodia, Cuba, Falkland Island, Haiti, Kiribati, Malawi, Mozambique, New Caledonia, Palau, Papua New Guinea, Republic of Sudan, Sao Tome and Principe, Seychelles, Somalia, Togo, Tonga, Turkmenistan, Uzbekistan, Vanuatu.

Zone 5: Comoros, Cook Islands, Djibouti, Guam, Lesotho, Libya, Samoa, Solomon Islands, Syria, Timor-Leste.

National Pay As You Go(PAYGO) Rates	
	Price (Incl. VAT)
DATA	€ 0.075 per MB
VOICE	€ 0.15 per Minute
SMS	€ 0.09 per SMS
MMS	€ 0.20 per MMS

TARIFFS TERMS & CONDITIONS

- All rates listed are Inclusive of VAT and the prices become official only when an agreement is signed.
- Once the usage within a bundle has reached the maximum allowance applicable to that bundle, any usage beyond that maximum allowance will be charged at PAYGO rates, to a pre-defined Call Ceiling. This Call Ceiling is a Bill Shock prevention limit which covers all out-of-bundle usage and is set at a default of €50 inc. VAT. If you wish to increase or decrease the Call Ceiling for your bundle, please contact us at info@united-telecom.be. Please note that setting a Call Ceiling at €0 will mean that all national usage in excess of the bundle will be automatically blocked and all INTL call / SMS, Premium VOICE / SMS and any other usage not included in the bundles will be blocked.
- If you reach the maximum allowance of your bundle within the billing cycle you can also opt-in for our flexible Data, and Voice ADD-ON bundles.
- Calls to 0900 numbers and satellite services are allowed, up to the level of the Call Ceiling. If you wish to block 0900 or Satellite calls, please contact us at info@united-telecom.be
- All International Calls will be invoiced based on our fixed International rates. For more information, please contact us at info@united-telecom.be.
- Roaming in Zone 1 is included within your National Bundle in line with Roam Like Home. National FUP applies to usage within Zone 1.
- If a Bundle is activated after the start of the billing cycle(1st of the month), Bundles are not prorated for allowance or rate. Add On plans are also not prorated.

GENERAL TERMS & CONDITIONS

- Subject to applicable United Telecom Contract. If United Telecom determines your use of the services violates any of the applicable terms or policies found in the Contract and Fair Usage Policy, we may in our sole discretion suspend, modify, terminate, or restrict your service. If United Telecom does not enforce any of the terms or restrictions of its service offerings, it is not a waiver of United Telecom's right to enforce those terms or restrictions. United Telecom reserves the right to enforce all terms and restrictions at any time.
- United Telecom mobile services cannot be used to establish a connection that violates Belgian, European, or international legislation. You also commit to using the United Telecom mobile services solely for legitimate purposes that do not contravene public order and are in accordance with accepted good norms and customs.
- Pricing, fees, promotions, options, restrictions, and terms are subject to change and may be modified, discontinued, or terminated at any time with 30 days' notice

ABOUT UNITED TELECOM

United Telecom connects people and devices in Belgium & around the world using secure, ubiquitous, and highly scalable solutions to offer Data, Voice, Video, and more.

With our cutting-edge mobile services and comprehensive range of plans and features, we bring the power of connectivity to your fingertips. Our robust network ensures seamless connectivity, whether you're at home, on the road, or exploring new destinations. Enjoy high-speed internet, reliable voice calls, and lightning-fast data transfer, empowering you to stream your favourite movies and shows and connect with your loved ones at home and abroad.



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